

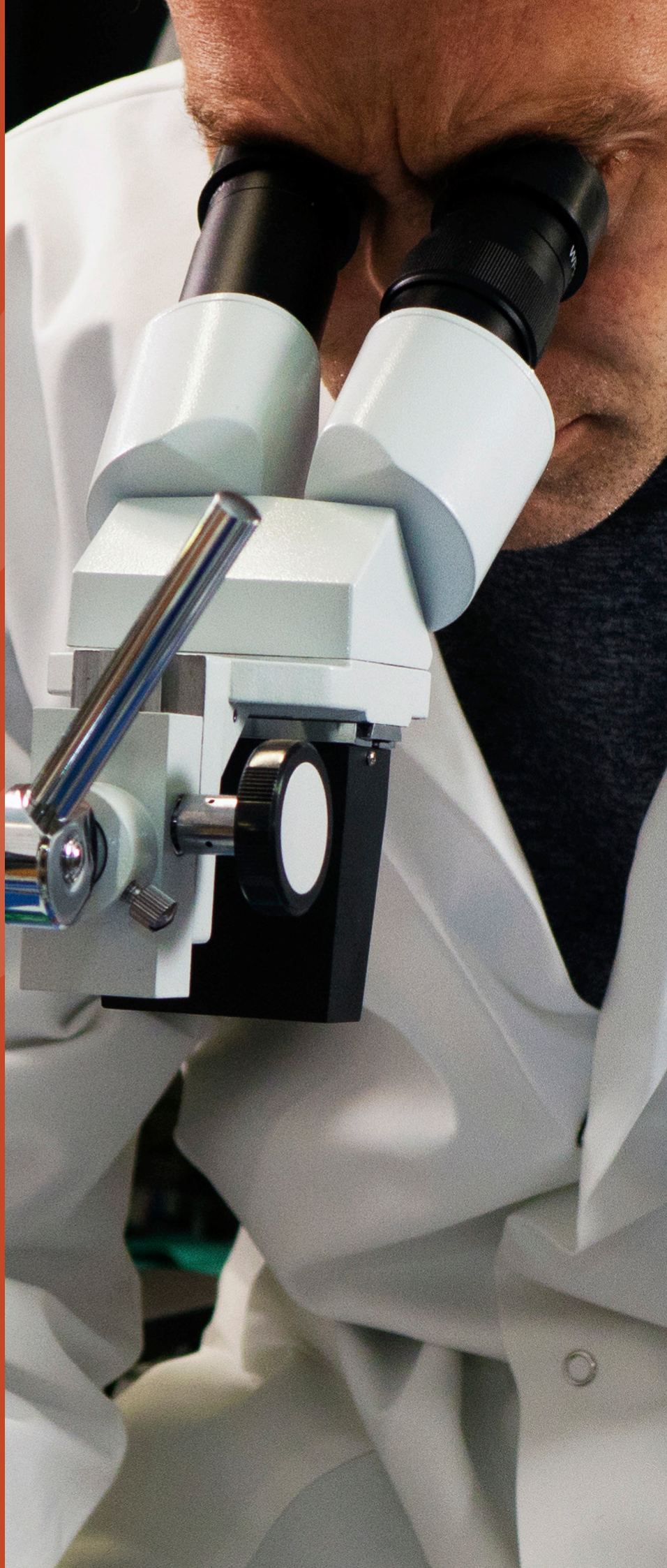
# CORPORATE PROFILE

Industry leading manufacturers of  
Nurse Call and Resident Assistance  
Solutions to hospitals, retirement  
villages and rest homes



30 Years.  
1000 Installations.

[miracle-electronics.com](http://miracle-electronics.com)



# THE MIRACLE STORY

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Over the past 30 years, Miracle Electronics has installed more than 1000 systems throughout New Zealand and Australia.

Right from the start we were determined to be an innovative company with a commitment to continual product improvement and new product development. To this day our goal continues to be: providing the very best solutions to our clients, based on a partnership of close communication and effective support.

As the company grew, we evolved from being solely a manufacturer to a full solution provider. In 2004, we purchased new premises to accommodate our growing staff base and operational areas.

Our flagship product, CareCall, has been in production for 20 years. During that time it has evolved through three generations, to our current system CareCall 3. CareCall 3 is a solution that provides the ultimate in flexibility and functionality, while meeting the requirements of AS 3811: Patient Alarm Systems.

Although we have been in business 30 years, we look forward to what the next 30 years will bring in terms of innovation and development - at which we will strive to be at the forefront.



# WHY MIRACLE?

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We are a full solution provider. This means we consult with you every step of the way to find the best possible solution to fit your organisation and the way you work.

Every organisation has its individual needs, and we work with you to determine yours. We then scope, design, manufacture, install and commission your custom solution, so that you know that everything is done just right.

We work closely with the architects, consultants and contractors engaged on your project to ensure effective communication and a smooth implementation process.

Once installed, we provide ongoing support and maintenance so that your solution continues to meet your needs, and evolves as you evolve.

So, why miracle?...

- › Our solutions are designed, developed and manufactured in New Zealand
- › We have been an industry leader for 30 years - innovative and forward thinking
- › We provide peace of mind through local technical support and locally held parts
- › We are flexible and adaptable - our systems can be changed or enhanced as your organisations needs change
- › You will receive professional and effective service, support, and communication



# WHO WE WORK WITH

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Miracle systems have been widely used in facilities such as:

- › Hospitals
- › Retirement villages
- › Rest homes
- › Clinics
- › Secure facilities
- › Schools

This includes installation into newly constructed facilities, additions and extensions, and retrofitting systems into existing buildings.



# THE MIRACLE DIFFERENCE

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Whether it's a hospital, rest home or retirement village, service, flexibility, dependability and stability are essential characteristics in a supplier. These characteristics are what we continually strive for.

## SERVICE

Fast and professional service is of paramount importance when dealing with critical systems. We provide 24-hour service through our on-call technicians and a nationwide network of service agents.

## PEACE OF MIND

We provide you and your clients with complete peace of mind through highly reliable self-checking products, professional maintenance and service, and 30 years of experience at your disposal.

## FLEXIBILITY

We understand that flexible, customised solutions are important, and that no two facilities are exactly the same. We are experts at providing customised solutions to fit the requirements of modern facilities. Our systems can easily be expanded and modified as your needs change and grow.

## RELATIONSHIPS

The nature of your organisation demands suppliers who you can depend on again and again over time. We recognise the significance of this, so we work hard to build strong and successful relationships, while remaining easy to deal with from the get go. We listen closely to your needs, and concerns, so that together we can create a solution that best meets your needs - both now and in the future.

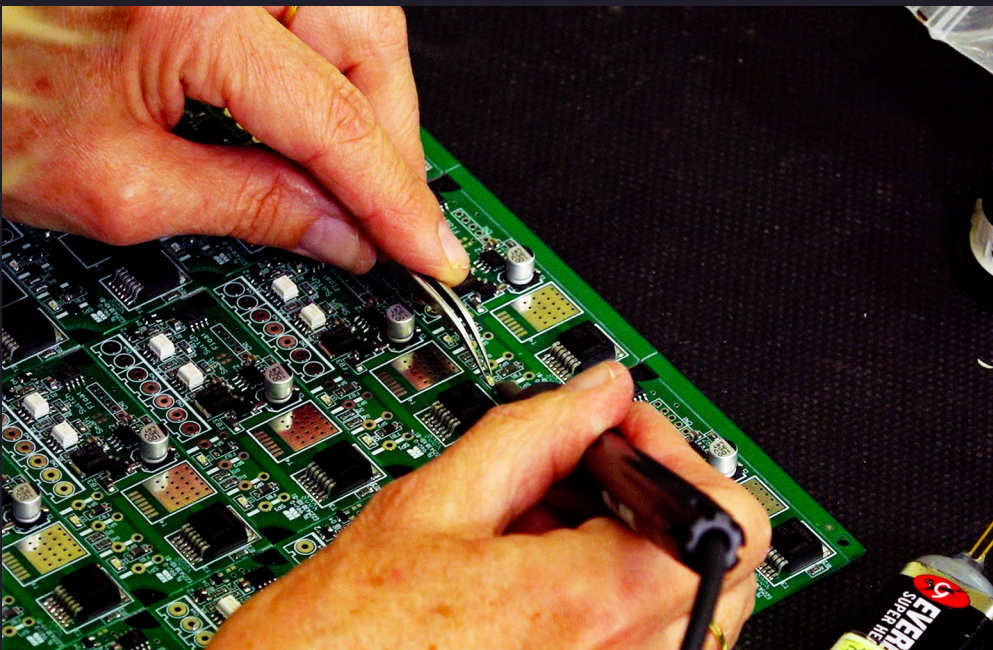
# OUR SOLUTIONS

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We have a wide range of systems, which enable is to custom build your solution.

Organisations that use Miracle Electronics solutions include:

- › Ryman Healthcare
- › Capital & Coast DHB
- › South Canterbury DHB
- › Hutt Valley DHB
- › Whanganui DHB
- › Waikato DHB
- › Canterbury DHB
- › Summerset Group
- › Wairarapa DHB
- › Radius Residential
- › Nelson Marlborough DHB
- › Ultimate Care Group
- › Westcoast DHB
- › Bupa Care Services



## CARECALL SYSTEM

**A sophisticated, flexible and cost-effective nurse emergency call system.**

CareCall 3 is a Emergency Call System that can be tailored to meet the needs of any healthcare facility.

The versatile, expandable infrastructure permits future changes and additions to the system. The Angel 'head-end' allows interconnection with other services on site such as the Fire, Security, DECT phones, Pagers Systems etc.

Angel also provides full logging and reporting functions, and remote access to the system by Miracle engineers. CallCare 3 also complies with: AS 3811:1998 'Hard wired patient alarm systems'



## CARECALL WIRELESS

**An economic solution ideal for retrofitting into existing sites or for sites spread over large areas.**

CareCall Wireless is a highly reliable wireless Emergency Call System that can be retrofitted into existing sites where cable access is difficult or impossible.

It is also well suited to retirement village applications where residences may be spread over extremely large areas. With the aid of repeater units, large areas can be economically covered without the use of underground cabling.

CareCall Wireless interfaces seamlessly with CareCall 3 systems.





## WANDERSHIELD

### **Solves the problem of wandering individuals.**

WanderShield is an unobtrusive monitoring system that alerts staff when an individual wearing a Wandershield wrist-watch or tag leaves a protected area.

It can be used to monitor exit doorways or corridors inside a building, and can also be used to monitor the perimeter of the property (driveways and gates) allowing residents freedom to move within the grounds.

WanderShield can monitor doorways without the doors having to be closed, providing free movement for non-tagged persons. It can also be used to lock doors at the approach of a tag wearing person.

WanderShield tracks equipment as well as people.



## DURESS ALERT

### **An alarm and location system for at-risk personnel.**

The Miracle Duress Alert system allows staff to call for assistance from any location within a protected area, and for other staff to immediately and accurately know the location and identity of the person in duress.





## ACCESS

### **An attractive flexible solution for multiple medical services.**

Stylish lines and an uncluttered appearance make Access MSPs an ideal answer to installing medical gas, electrical, and communication services at the bed-head in intensive and recovery wards, along with treatment areas and rooms.

The smooth anodised aluminium panel is clutter free and completely modular in construction.

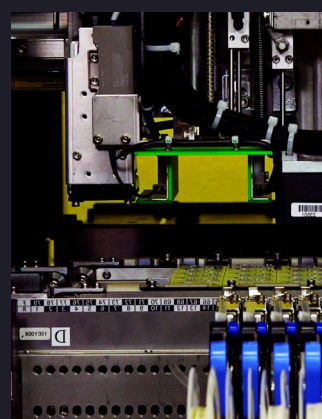
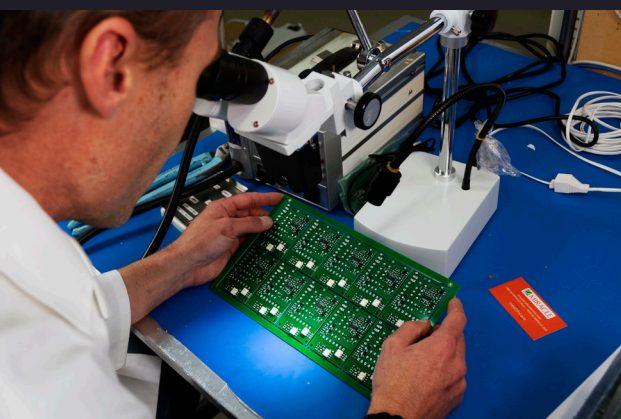


## DEMENTIA

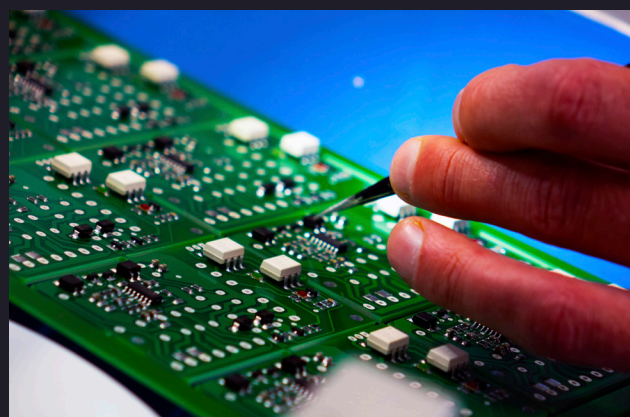
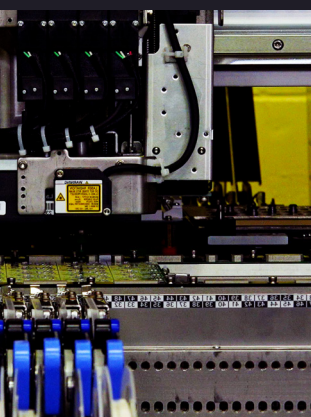
Sophisticated Pattern Controllers allow you to easily set behaviour profiles (preset and customised) which are specific to the needs of each resident allowing you to balance respect, freedom, safety and risk.



"AT MIRACLE WE ARE DEDICATED TO  
CONTINUAL PRODUCT IMPROVEMENT AND  
NEW PRODUCT DEVELOPMENT"



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